

# // INSTALLATION & USER INSTRUCTIONS

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# // 1.0 IMPORTANT NOTES

Important - these instructions should be read carefully and retained for future reference.

When using this electrical appliance, basic precautions should be followed to reduce the risk of fire, electric shock and injury to person, including the following:

This heater must be used on an AC supply only and the voltage marked DO NOT use this heater in the immediate surroundings of a bath, a on the heater's rating label must correspond to the supply voltage.

DO NOT switch the appliance on until it is properly installed as described in this manual.

and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision positioned incorrectly. or instruction concerning use of the appliance in a safe way and CAUTION: In order to avoid a hazard due to inadvertent resetting of understand the hazards involved. Children shall not play with the thermal cut-out, this appliance must not be supplied through an appliance. Cleaning and user maintenance shall not be made by children without supervision.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

CAUTION: Some parts of this appliance can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Check that all parts included are intact and not damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid

a hazard. Never use the appliance if the cord or any part of the appliance shows signs of damage. The heater must not be located immediately below a socket-outlet.

shower or a swimming pool.

**WARNING:** In order to avoid overheating, do not cover the fan of the heater.

DO NOT use this heater with a programmer, timer, separate This appliance can be used by children aged from 8 years and above remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or

> external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

> **WARNING:** This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

> Keep furniture, curtains and other fabric material away from appliance.

DO NOT leave the appliance unattended during use.

DO NOT run the mains cable under carpets, rugs etc.

DO NOT cover or obstruct the heater in any way. Overheating will result if it is accidentally covered.

Never immerse the appliance in water or any other liquids.

DO NOT use the appliance outdoors. Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cool.

Continued on next page

# **// 1.0 IMPORTANT NOTES**

Continued

DO NOT clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

DO NOT insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

DO NOT install the fire using an extension cord.

Unplug from the mains supply if the appliance is not to be used for long periods.

This appliance is only suitable for well-insulated spaces or occasional use.

DO NOT use this appliance in an open flue.

# // 2.0 INSTALLATION REQUIREMENTS

The appliance is supplied with a pre-wired three pin plug (13 Amp fuse rated) and 1.8 metres of electrical cable. It is therefore necessary for a suitable electrical socket to be located within this distance and be easily accessible. This appliance is suitable for installation in static holiday/park homes. The appliance may be hard wired into a fuse spur, providing that the fuse spur is external to the installation and easily accessible, this must be carried out by a service agent or competent person, such as a qualified electrician.

### WARNING:

Before enclosing the appliance, test the power in situation in order to ensure the power to the appliance working properly.

# // 3.0 APPLIANCE DATA

Winchester Electric Suite

Weight (kg)	50kg
Dimensions	H 536 x W 1400 x D 404 (mm)
Supply Voltage and Rating Power	220-240V AC, 50Hz
Fuse Rating	13 Amp
Heating Elements	1400W
Lighting	LED

This fire is fitted with LED's (Light Emitting Diode) in place of conventional bulbs. LED's generate the same light levels as conventional bulbs, but use a fraction of the energy consumed.

Item	Symbol	Value	Unit
Heat Output			
Nominal heat output	Pnom	1.5	KW
Minimum heat output (indicative)	Pmin	0.75	KW
Maximum continuous heat output	Pmax, c	1.5	KW

Item	Unit
Types of heat input, for electric storage local space heaters only	
Manual heat charge control with integrated thermostat	N/A
Manual heat charge control with room and/or outdoor temperature feedback	N/A
${\it Electronic heat charge control with room and/or outdoor temperature feedback}$	N/A
Fan assisted heat output	N/A

Type of heat output/room temperature control

Item	Unit
Other control options	
Room temperature control with presence detection	No
Room temperature control with open window detection	Yes
With distance control option	No
With adaptive start control	No
With working time limitation	No
With black bulb sensor	No

### **Auxiliary electricity consumption**

At nominal heat output	elmax	0.0	KW
At minimumheat output	elmin	0.0	KW
n standby mode	elSB	0.0	KW

ypo or mout output room tomporature o control	
ingle stage heat output and no room temperature control	No
vo or more manual stages no temperature control	No
Vith mechanical thermostat room temperature control	Yes
Vith electronic room temperature control	No
lectronic room temperature control plus day timer	Yes
lectronic room temperature control plus week timer	Yes

# **// 4.0 COMPONENT CHECKLIST**

Quantity	Description
1	Heater unit
1	Wall bracket
1	Top Suite Shelf
1	Bottom Suite Shelf
2	Bottom Shelf Brackets
2	Suite Support Legs
1	Remote control handset
1	Box of logs
1	Bag of slate
1	Bag of bark
1	Bag husk
1	Bag of large crystals
1	Bag of small crystals
2	AAA batteries
2	Blanking plates
4	Small end trims
2	Large end trims
12	Firebox screws
8	Wall plugs
8	Fixing screws

# // 5.0 SITE REQUIREMENTS

It should be noted that the appliance creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater.

If the appliance is to be secure on a dry lined or timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these

circumstances that any vapour barrier and/or structural members of the house frame are not damaged.

If you are unsure of the ability of the wall to secure the appliance and/or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

DO NOT run the supply cable under carpets.

DO NOT site in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack.

DO NOT site behind an opening door where mechanical impact/damage could occur.

DO NOT site where the supply cable would become a trip hazard.

DO NOT sit, stand or forcefully pull on the appliance.

DO NOT obstruct, cover or force items into the openings.

DO NOT use the heater to dry clothes.

DO NOT site/use in an outdoor location(s).

It is important that the following clearances are maintained from the appliance to combustible materials. These clearances are dependent on the securing location as defined on the following pages.

# **//** 6.0 CLEARANCES TO COMBUSTIBLES

The minimum distance to the front of the appliance is 900mm.

There are no clearances for above or to the side of the appliance, apart from being clear of curtains and drapes for a flush wall installation.

\*See page 10 for more details

# // 7.0 UNPACKING THE APPLIANCE

# BEFORE STARTING THE INSTALLATION OF THIS FIREPLACE, PLEASE READ THE FOLLOWING:

- The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
- 2) When lifting the electric appliance, always keep your back straight. Bend your legs and not your back. Avoid twisting at the waist. It is better to reposition your feet.
- 3) Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the appliance.
- 4) Always grip the appliance with the palm of the hand do not use the tips of fingers for support.
- 5) Always keep the appliance as close to the body as possible. This will minimize the cantilever action.
- 6) Use gloves to provide additional grip.
- 7) Unpack the package and lift the appliance gently out of the box. Put it on a flat surface with the front panel facing forward.

### // CAUTION:

This appliance is heavy. Always seek assistance whilst unpacking and/or during installation. Please read all the instructions before continuing to unpack or install appliance.

### // IMPORTANT:

Please read completely through the instructions and verify that all listed parts are present before assembly.

# // 8.0 INSTALLATION

British Fires assumes absolutely no responsibility for injuries and damages that may occur due to improper installation or handling.

Remove any protective film coatings from the finished/decorative surfaces of the appliance, if any. After having selected the final position of the appliance taking into account the integrity of the wall the electric appliance may be secured to the wall.

To ensure customer safety, be sure to design the installation so that the strength of both the wall and any wall fixings used are sufficient. Do not block the ventilation holes of the appliance. The wall onto which the appliance/stud wall is installed must be flat. Install only on a vertical surface. Avoid sloped surfaces. Installation onto anything other than a vertical wall may result in fire, damage or injury.

If the appliance/stud wall is to be mounted on a dry lined wall or a timber framed construction wall then efforts should be made to fix into two or more wooden studs, or supporting wooden members of the wall using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

Ensure that the correct wall plugs are used for the type of wall that the stud work is being connected to.

Ensure the plug or fuse spur is fully accessible.

### / WARNING:

Before enclosing the appliance, test the power in situation n order to ensure the power to the appliance working properly.

### **WARNING**

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance. Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

The power inlet cable can be installed through your choice of two locations on the top, right hand corner of the appliance. Each can be accessed through one removable plate.

This appliance should be positioned level and in a clean 'dust free' environment..

The wall / stud work must be able to take the full weight of the appliance.

To install into a stud wall the mounting bracket must be removed from the rear of the appliance as shown in section 8.0.

Once the frame work has been constructed and secured to the wall and the appliance is in its end position, ensure that there is power to the appliance before any cladding/plasterboard is installed.

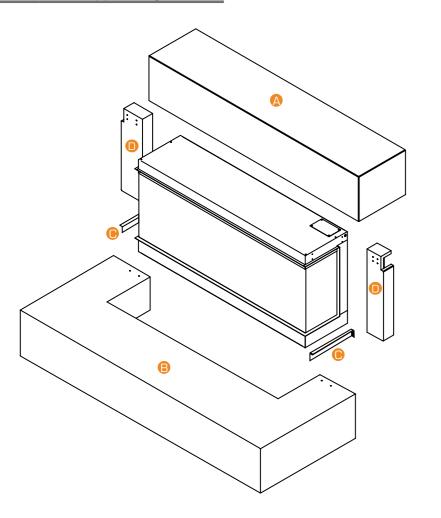


### / CAUTION:

Do not keen the appliance connected to the electrical supply at this ti

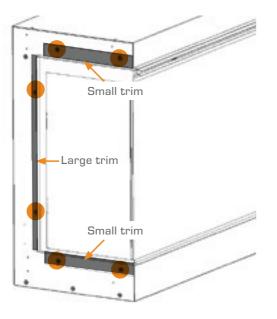
# **//** 8.0 INSTALLATION

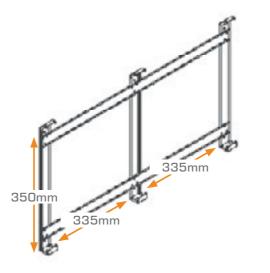
- A Top Suite Shelf
- B Bottom Suite Shelf
- C Bottom Shelf Brackets
- D Suite Support Legs

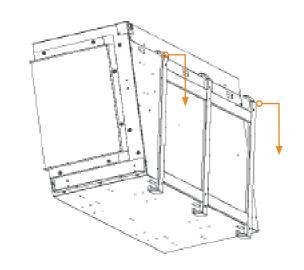


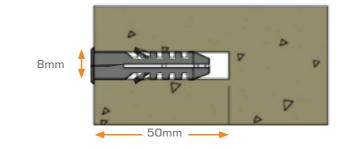
Before Installing the appliance onto the wall with the surround, secure the side trims each side of the appliance as shown below.

Secure the small and large trims on both ends of the appliance in line with the corresponding holes of the firebox. Secure into position with the 12x supplied firebox screws, 6x on each side.









The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.

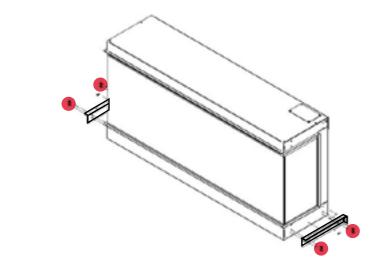
- 1) Remove the mounting bracket from rear of the appliance by moving the bracket down *and* out from the appliance.
- 2) Find the optimal place to mount your appliance. Consider the proper position relative to your room, placement of furniture and windows.
- 3) Hold the mounting bracket up to the wall to verify the correct location and ensure that the mounting bracket is level. Use a pencil to mark the 6x mounting holes on the wall at the desired mounting location, using the mounting bracket as a template.
- 4) Drill a 8mm diameter holes to at least 50mm deep on the marked points.

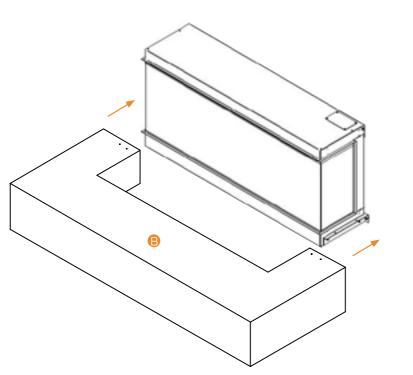
NOTE: If installing the mounting bracket to a wall stud, there is no need to drill the holes in the wood and no need for the plastic wall anchors. It is recommended to install the mounting bracket to at least one wooden stud.

- 5) Tap the 6x wall anchors into the pre-drilled holes with a hammer until they are flush with the wall.
- 6) Secure the mounting bracket to the wall by using all 6x wall-fixing screws.
- 7) Re-install the appliance back onto the wall bracket.

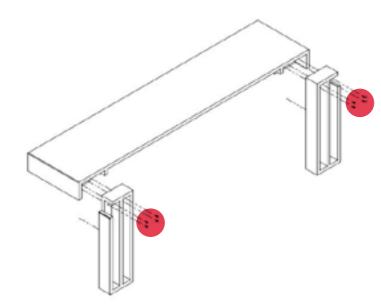
Firebox screws

# // 8.0 INSTALLATION

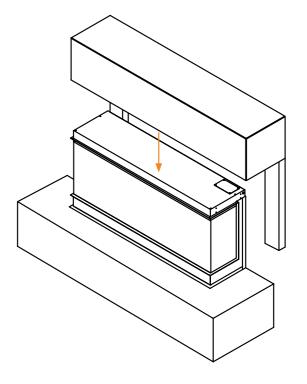




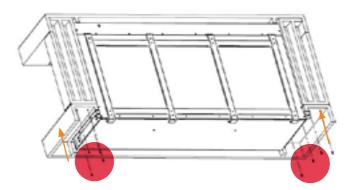
- 8) With the appliance on the wall offer the floating shelf brackets to either sides of the appliance lining up all 4x holes on the floating bracket with the 4x holes on the sides of the firebox. Then screw 8x firebox screws into the holes securing the brackets to the appliance.
- 9) Mark with a pencil through the hole in the end of the bracket against the wall.
- 10) Remove the appliance off of the wall.
- 11) Drill a 8mm hole at least 50mm deep on either side of the appliance where previously marked
- 12) Tap the two wall anchors into the pre-drilled holes with a hammer until they are flush with the wall.
- 13) Re-install the appliance back onto the wall
- 14) Screw the wall screws through the rear of the floating shelf brackets and into the wall plugs.
- **15)** Carefully, slide the bottom of the surround on to the float shelf brackets



**16)** Screw the two legs of the surround from the rear onto the back of the top section of the surround as shown above



17) Carefully, lower the top section of the surround onto the top of the firebox.



18) Underneath the appliance, screw the surround screws up through the bottom surround and into the legs of the surround top section and the other 2 screws either side, up through the bottom of the surround through the floating shelf brackets.

# // 9.0 PREPARING THE APPLIANCE

For a two or three-sided installation

We strongly recommend that two people are used to remove the glass, both using protective

To remove the front glass from the appliance, use a cross headed screwdriver to remove the screws from either end of the top bracket of the appliance, holding the glass in place.

Ensure the glass is supported at all times.

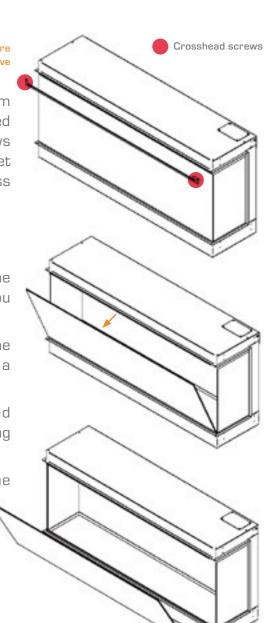
Next, gently leaver the top of the glass towards you, ensuring you have full support of the glass.

Lift the glass up and out from the appliance and place the glass on a soft. flat surface on the floor.

Insert your prefered fuel bed options as shown in the following pages in section 10.0 - 10.2.

To re-install the glass, see the instructions in reverse order.

**//** 13



# // 10.0 FOREST VIEW FUEL BED LAYOUT

Forest View



Taking a small account of the small crystals, scatter randomly over the Use the slate pieces and place these randomly on the bed as shown in frosted base as shown above.

PRO TIP - Use the small crystals to pick up extra light from the fuel bed to give you the best effect.



image 4, above.



Use the contents from the Forest terrain bag and place this in the formation shown above (image 2) towards the front and sides of the frosted base. There should be a single layer to cover this area of the frosted bed and the crystals still visible.



Using the contents from the Husk bag, cover the area on the frosted bed that is still exposed, making sure the crystals are still visible.



Place the logs on top of the base layer created by the crystals, Forest terrain, Husk and slate pieces. Position them as shown above. The logs can be placed in any order, for this look the larger logs are in the center with the remaining logs around them.

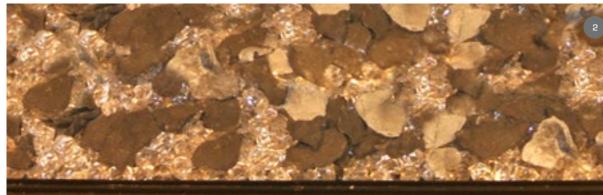
IMPORTANT - Place the logs carefully on the fuel bed so you do not make contact with the rear and side glass. Contact with glass may cause damage.

# // 10.1 SLATE VIEW FUEL BED LAYOUT

Slate View



Evenly scatter the small crystals over the frosted base as shown in image 1, left. The crystals should be spread out across the whole base and form a layer covering the whole area.



Take the two types of the slate effect pieces and spread these evenly throughout, on top of the bed of crystals.



Place the logs on top of the base layer created by the crystals and slate pieces. Position them as shown in image 3. The logs can be placed in any order, we have used the larger ones as centre pieces and placed the remaining logs around them.

IMPORTANT - Place the logs carefully on the fuel bed ensuring you do not make contact with the rear or side glass. Coming into contact with glass may cause damage.

# // 10.2 DIAMOND LIGHT VIEW FUEL BED LAYOUT

Diamond light View



Evenly scatter the small crystals over the frosted base as shown in image 1, left. The crystals should be spread out across the whole base and form a layer covering the whole area.



Take the larger crystals and place these in position as shown in image 2, left. For the best results, remove a small amount of the small crystals and place the larger crystal directly on the frosted base.

# // 11.0 PAIRING THE REMOTE CONTROL Pairing the remote control Within 1 minute of turning the power on by the main ON/OFF switch (located on the front, top right hand side of the appliance), press and hold and the 🚺 and Buttons on the remote control for 3 seconds, to remotely pair to the appliance, the LCD only displays bL (displayed at the display temperature position) and flashes 5S, then returns to the current display state. The remote is then paired to the appliance. 0 0

# // 12.0 OPERATING THE APPLIANCE

The ON/OFF switch is located on the front, top right hand side of the appliance. Press the O/I button once to turn the fire on.

### REMOTE CONTROL

The button distribution of the remote controller is as shown right, and the current state information of the electric fireplace, such as the flame effect, fuel bed, setting, temperature and time set, is displayed on the LCD screen on the remote control.

### 1) Standby

### 2) Flame Control

Changes the flame effect brightness F1, F2, F3, F4, F1 (cycle adjustment)

### 31 Heater

Turns the appliance ON/OFF Heater button switches to the standby, the default settings are: temperature adjustment option heater set to 82°F/27°C, the when the weekly timing function main flame effect is F1, the Fuel is adjusted. Then use the (+) and bed is L1 (no temperature display). (-) buttons to select the desired temperature. The temperature cannot be adjusted while the daily timer control is in use. Only the heating function can be switched.

### Temperature Setting range:

Centigrade: 17°C, 18°C, 19°C, 20°C, 21°C, 22°C, 23°C, 24°C, 25°C, 26°C, 27°C, ON, 17°C (Cycle) Fahrenheit: 62°F, 63°F, 64°F, 65°F, 66°F, 67°F, 68°F. 69°F. 70°F. 71°F. 72°F. 73°F. 74°F. 75°F. 76°F, 77°F, 78°F, 79°F, 80°F, 81°F, 82°F, ON, 62°F (Cycle)

\*Press and hold the heater button for 3 seconds can transfer from °C to °F.



### 4) Fuel Bed

Changes the colour of the fuel bed. L1, L2, L3, L4, L1 (cycle adjustment)

### 5) Sleep Timer

Adjusts the timer: 1H, 2H, 3H, 4H, 9) Raise Temperature 1°C 5H, 6H, 7H, 8H, 9H, OF, 1H (cycle)

### 6) Down Light

Turns the down lighting ON/OFF, (the down light symbol will be lit 10) Date Set when it is turned on).

### 7) Time and Week Settings

Press to enter the time and week timer settings.

### 8) Lower temperature 1°C

Press this button to lower the temperature by -1°C, incrementally, while the heating is turned on.

Press this button to raise the temperature by +1°C, incrementally, while the heating is turned on.

To choose from Monday to Sunday or week timer mode option. Option mode:1-2-3-4-5-6-7-A-oF.

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# // 12.0 OPERATING THE APPLIANCE

Continued

# Standby Button: 😃

bed is L1 (no temperature display).

# Changing Flame Effect: (1)

In the power-on state, press this button, the digital screen displays the flame position and the flame indicator is bright, and the main flame position can be adjusted. The flame brightness settings are: F1 F2 F3 F4 Set as follows:

1 1,1 E,1 G,1 1, G00 d0 10110W0.			
Display	Flame Effect		
F1	Full		
F2	Medium		
F3	Low		
F4	cycle through settings		
	Display F1 F2 F3		

# Heating Operations:

Turns the appliance ON/OFF 1) Press the heater button to turn 3) Fan delay function: After the 4) This appliance has a non-selfstandby, the default settings are: the heating function on and off and appliance is turned off, the fan will heater set to 82°F/27°C, the adjust the temperature setting. continue running for 15 seconds main flame effect is F1, the Fuel Heater is divided into temperature then stop. settings: 17°C, 18°C, 19°C, 20°C, 21°C,22°C, 23°C, 24°C, 25°C, 26°C, 27°C, ON, 17°C. (Circular operation control)

> button for 3 seconds to convert the temperature unit from °C to °F. The temperature display window will flash. After the temperature is set, the display unit will flash 5 times, then automatically saves the settings and exits the setting state. After the display unit is turned on, if there is no operation within 10 seconds, the setting status is also exited.

# Open Window Detection function:

When the appliance is heating, the ambient temperature suddenly drops ≥-5°C within 10 minutes, 2) Press and hold the heater and the environment cannot be warmed up within 30 minutes.

> The appliance will automatically display "OP". The heating function will be automatically turned off, and when the "OP" is displayed, it OFF for a period of no less than 10 can be turned off and then minutes, ensuring all obstructions restarted by turning off and on the are removed. Switch the appliance appliance to clear the fault code.

resetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following procedure must be carried out before the fire can be operated.

NOTE: The flame-effect will remain operational if the cut-out is activated, only the fan heater is prevented from working.

Switch OFF the appliance at the wall socket or outlet. Leave the fire ON at the wall. Ensure the appliance is turned ON at the control switches. If the fire fails to operate correctly, repeat the above procedure.

# Fuel Bed Options:

bed icon. Now, the fuel bed colour (You can't enter the weekly timing 1-2-3-4-5-6-7-A-oF. can be adjusted. The different selection, you can only set the Clock setting: settings are: L1, L2, L3, L4; Fuel bed light. Set as follows:

Button	Display	Flame Effect
1st	L1	Onongo
Press	LI	Orange
2nd	L2	Blue
Press	LC	Diue
3rd	L3	Orange -
Press	LJ	Blue
4th	1.4	Cycle
Press	L4	Cycle through settings

# Setting Sleep Timer: 6

current automatic shutdown time. 1) At standby state (after the unit 9H, OF, 1H (cycle adjustment).

# Control Down Lighting: 🛧

Turns the down lighting lights on and off.

# Setting Clock and Timer:

Once powered, press the "Fuel In the timed display, press the Use the date button to choose Bed" button and the LCD screen "Sleep Timer" button to adjust the from Monday to Sunday or week on the remote will display the fuel time, plus one hour for each press. timer mode option. Option mode:

This function is available when the is plugged in and before pressing weekly timing function is turned on. "main power"), press and hold the Will not operate). Timing range: Setting button on the remote for 3 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, seconds, the digital display will the flash "00:00".

> 2) Press (+) on the remote control to set the hour, press the remote control (-) to set the minutes.

3) Press "Setting" to enter the setting of the week timer. Press to select Sunday to Saturday, The date symbol will be light up after the day is selected. When finished, press the button to exit setting.

4) The current clock must be set after the initial power-on or poweroff, otherwise the clock will remain "00:00" status and you won't be able to set the week timer function

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# **Heat settings:**

Continued

Use remote control's Heater button button to enter the setting of the option, the timer 5) After entering the week timer to select the temperature. The temperature setting, then press system default parameters are: the (+) & (-) button to set 82°F/27°C. Press (+) & (-) buttons temperature. to select the temperature when the heating is turned on. Temperature range: 17°C, 18°C, 19°C, 20°C, 21°C, 22°C, 23°C, 24°C, 25°C, 26°C, 27°C, ON, 17°C. (Cycle)

### Timing switch ON/OFF preset:

1) While in the standby state, press the sleep timer 6 button on the remote for

three seconds to pre set timing switch on/off the week timer. Enter mode 1, while the display is "1 ON",

the clock will be "O1:00", press (+) to set hour, press (-) to set minute, press to set the week, every press on the will show SU, MO, TU. WE. TH. FR. SA and flash in turn, you can use the (+) key to select or de-select the desired date. The Aindicates all of the selected days. Press the "Heater"

2) Press "Setting" again to set the timer switch off, the display is 1 OFF, the clock is

displayed as "02:00", press (+) to set hour, press (-) to set minute, the date of the timer off



is the same as the timer on, you can't change this manually. After setting, press . to enter the setting of mode 2, which operates the same as mode 1. You can set mode 1 to mode 7 with the above method. Press 😃 or 🔯 on the remote for 3 seconds to save setting and exit week timer setting.

3) After the preset timing ON/ OFF switch, you can use clock/ timer 🛭 button to select the desired timing mode 1-2-3-4-5-6-7- auto option, after the option shows five seconds without any operation, it will save the selected option and enter the current

desired settings, and then select series executions.

4) If you want to set the ON/OFF switch and temperature setting for different periods of the week then set the switching time and temperature of each day from Sunday to Monday in mode 1-7. After setting, use "auto mode" to run timing switch and then system will run the week timer of 1-7 modes. You can also set 1-7 modes within 1 day, use "auto mode" to run timing switch ON/ OFF within one day. Be aware that when you use "auto mode", you need to make sure the settings of times does not controls the appliance at the set overlap each other, otherwise appointment time. the timer will not operate.

logo of the display lighten and will setting, press the button for 3 automatically run the preset seconds to exit week timer mode, switch setting program. You can then the timer symbol will be individually select each setting of extinguished. You can check the modes 1-7 for automatic ON/OFF 1-7 timer settings by pressing the switching, or you can preset the "Setting" Laboration. Example: press to display (1 ON "01:00" "auto mode" for multiple preset 🛮 temperature 27°C), press 💽 again to display (1 OFF "02:00" temperature 27°C). Press the "Setting" button again to display (2 On "O3:00" temperature 26°C) then press the Setting button to display (7 OFF "13:00" temperature 27°C). The wireless remote control and the appliance must be kept within 4 meters to prevent the remote control and the appliance from failing due to the distance exceeding the effective remote control range when working at the weekly timing. After the weekly time is turned on, the remote controller automatically

This appliance has a non-self- If the fire fails to operate correctly, For general cleaning use a soft on again automatically.

## The following procedure must be correctly and the appliance still carried out before the fire can be fails to function, check the fuse operated again:

- 1) Switch OFF the appliance at the wall socket or outlet. Leave the fire OFF for a period of no less than 10 minutes, ensuring all obstructions are removed.
- 2) Switch the appliance to ON at the wall.
- 3) Ensure the appliance is turned ON at the ON/OFF switches.

NOTE: During the cut-out test the fire will automatically display '88'.

resetting overheat protection repeat steps one and two. If an device (thermal cut-out) which attempt to switch on the appliance reasons the fire will NOT switch cut-out for a further period of time.

> If the sequence has been followed in the wall outlet. If this is not the cause, call an electrician or maintenance engineer.

NOTE: The flame-effect will remain operational if the cut-out is activated and only the fan heater is prevented from working.

### Cleaning:

clean duster - never use harsh abrasive or cleaners. The glass will activate if the air inlets or is made before the safety cut- panels should be cleaned carefully outlets are obstructed. For safety out has reset, the appliance may with a soft cloth. To clean the inside of the glass please refer to section 9.0.

(located on the top, front, centre

of the appliance) is kept clear of

dust, pet hair and other airborne

household matter. These should be

vacuum cleaned periodically using

a brush attachment. The LED light

strips are designed and tested to

Except for periodic cleaning of dust, there are no specific requirements for care, other than regular cleaning of the general appliance. A wipe with a dry cloth is normally sufficient. DO NOT use abrasive cleaners as they can damage the finish. Make sure the heater outlet and inlet grille

### **Handset Battery Replacement**

Battery Requirements: Two (2) AAA 1.5V

- 1) Remove the battery cover and the used batteries from the back of the remote control.
- 2) Insert the two replacement batteries the correct way into the battery holder—making sure the batteries are firmly seated.
- 3) Then insert the battery cover back into position.
- 4) You will then need to pair the remote to the appliance. Please refer to section 11.0 Pairing The Remote Control.

If in doubt consult a qualified electrician, Refer to Section 3.0 Appliance Data for fuse specification Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

# CAUTION:

last 20.000 hours.

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# // 15.0 TROUBLESHOOTING GUIDE

My Wall Inset Electric Fire	Remedy
is not switching on	Ensure mains switch is on. Replace the fuse in the plug.
is not emitting any heat	The fire is fitted with an energy saving thermostat. If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on. For example, if the room temperature is 22°C or above and the fires heater is set at 22°C, then the heater will not be required until the room temperature drops below 22°C. If this is the case select a higher temperature setting than the room's temperature and the heater will begin to operate. The safety cut-out may have been operated. Switch the appliance off, leave for 10 minutes then switch back on.
shuts off after a period of time	Check that the temperature is not set onto the lower settings. If the room is warm enough the thermostat will stop the fire switching the heat on.  Check that the chimney/flue is blocked off.  Check that the window detection sensor has not activated.
Display panel	When the display panel displays a red LED, which lights up the EE icon. When the thermostat fails, the display panel displays a blue LED, which lights up the 88 icon. When the window alarm occurs, the display panel displays orange and lights up the OP icon.

# // 16.0 SERVICING

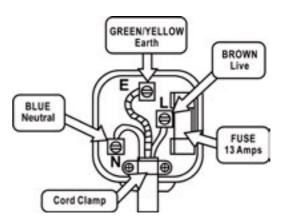
### There are no internal user serviceable parts.

This appliance is supplied with a As the colours of the wires in the BS1363 3 pin plug fitted with mains lead of this appliance may a 13 Amp fuse. Should the fuse not correspond with the colour require replacing, it must be markings identifying the terminals replaced with a fuse rated at 13 in your plug, proceed as follows. Amp and approved to BS1362. In the event of the mains plug being removed/replaced for any reason, please note :

coloured in accordance with the following code:

Blue	Neutral
Brown	Live
Green/Yellow	Earth

The blue wire must be connected to the terminal marked with an N or coloured black. The brown wire must be connected to the terminal IMPORTANT: The wires in the mains lead are marked with an L or coloured red. The green/yellow wire must be connected to the earth terminal which is marked with an E or with the earth symbol.



# // WARNING:

Never connect live or neutral wires to the earth terminal of the plug.

NOTE: If a moulded plug is fitted and has to be removed take great care in disposing of the plug and severed cable, it must be destroyed to prevent engaging into a socket. Refer to Section 3.0, Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

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# // 17.0 APPLIANCE DIMENSIONS

### **Dimensions:**

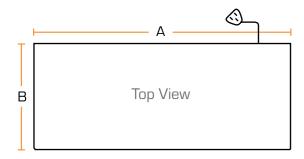
А	1400mm
В	404mm
С	1020mm
D	536mm
Е	331mm
F	100mm
G	105mm
Н	102mm
	318mm
J	72.5mm

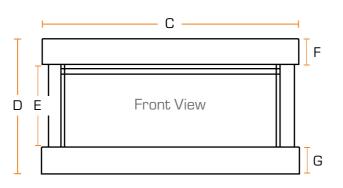
# **Product specifications:**

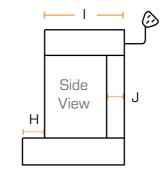
Heat output:	1400W
Supply voltage:	220-240V AC
Rating power:	50Hz
Fuse rating:	13 Amp
Lighting:	LED

### Product features:

Easy to install MDF Solid Suite 3-pin plug with 1.8m long cord All fuel bed items included Remote control included







# // 18.0 GUARANTEE, TERMS & CONDITIONS

### **AUTOMATIC 1-YEAR GUARANTEE**

We offer a standard one-year guarantee on every electric appliance.

### FREE 3-YEAR GUARANTEE WITH REGISTRATION

At British Fires we pride ourselves on quality and performance, so much so that each of our appliances is eligible for a three-year guarantee when purchased from an authorised dealer. To cover your appliance for a further two years, free registration is required on our website Making a claim: www.britishfires.com/guarantee. Full warranty terms and conditions are available to view at www.britishfires.com.

### TERMS & CONDITIONS

All appliances must be installed in a correctly ventilated space in accordance with the manufacturer's installation instructions and the Alternatively, you can email or fax. British Fires, Service Department, rules in force. This brochure is for guidance only and is not intended to replace the installation manual, which provides more detailed information. All of our fires carry CE Approval. April 2019. British Fires™

- 1) For any claim to be made within three years from date of purchase you will be required to provide and supply your original proof of purchase
- 2) All appliances must have been installed and operated in accordance with the manufacturer's instructions.
- 3) Purchase(s) must be made through an authorised stockist/retailer. Please note all consumable items such as any ceramics including; coals, pebbles, logs, bark,

crystals, rear panels are not covered by the 3-year guarantee.

During the guarantee period any appliance or component which is proved to be faulty or defective in manufacture, will be repaired or replaced free of material and labour charges, providing that we have authorised or carried out the repair or replacement.

We will not accept or reimburse the costs of any third-party who undertakes any work carried on the appliance or fits parts, unless we have approved such work in advance of it being carried out.

The guarantee period will not be extended even if we repair or replace any appliance or part.

If you wish to make a claim under our guarantee and all the terms and conditions for your appliance have been met then please submit the following information for the attention of the Service Department to the address below.

Reid Street, Christchurch, Dorset, BH23 2BT.

Email: Guarantee@britishfires.co.uk Fax: 01202 588639.

### **Details required:**

- 1) Name, full address including postal code and contact telephone number.
- 2) A copy of your proof of purchase (e.g. receipt or bank statement). Please note that this does not affect your statutory rights.



As our policy is one of continuous improvement and development, we therefore, hope that you will understand we must retain the right to amend details and/or specifications without prior notice.



This product complies with conformity requirements of the applicable UK Regulations.



This product complies with conformity equirements of the applicable European Regulations or Directives.



This product complies with conformity requirements of the applicable European Regulations or Directives.



This appliance is only suitable for well insulated spaces or occasional use. Please note: Except where otherwise stated, all rights, including copyright in the text, images and layout of this booklet is owned by British Fires. You are not permitted to copy or adapt any of the content without the prior written permission of British Fires. © 2019 British Fires

Model covered by these instructions: Winchester Electric Suite (EF40-32A)

Patent applied for: GB 1820239.0 All instructions must be handed to the user for safekeeping. Revision A - 11/20 British Fires
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